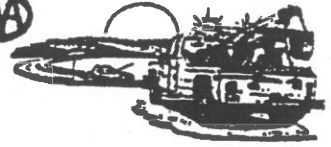


# ROB'S AUTOMOTIVE & COLLISION CENTER, INC.

APPROVED BY 



CUSTOMER NAME: Stephanie Yoon DATE: \_\_\_\_\_

VEHICLE: 17 Porsche RO# 29100 JCHP

Providing quality workmanship and courteous service is an ongoing process at ROB'S AUTOMOTIVE. Your opinions as a valued customer can help us in those continuing efforts.

We would greatly appreciate your cooperation in responding to a few questions to help us better serve you now and in the future.

1. How did you hear about us?  
Porsche Dealership
2. Were you satisfied with your finished product?  
Yes  No
3. Were you treated courteously by ALL ROB'S AUTOMOTIVE personnel? Yes
4. Were our employees helpful and interested when handling your requests?  
Yes  No
5. Do you feel your repairs were completed within a reasonable period of time?  
Yes  No
6. Would you use us in the future or recommend us to your friends and family?  
Yes  No  (PLEASE ASK ABOUT OUR REFERRAL PROGRAM)

COMMENTS: Joe was absolutely FANTASTIC! He made the experience seamless, especially with timely updates. He really knows how to make the customer feel valued. Thank you, Joe!

\*\*\*If you answered No to any of the questions listed above, please supply as many details as possible on the reverse side of this paper.

THANK YOU AGAIN FOR YOUR PATRONAGE.

A COMPLETE SERVICE FACILITY  
WITH EXPERIENCED PROFESSIONALS,  
OFFERING A WIDE RANGE OF SERVICES  
INCLUDING  
STATE OF THE ART COLLISION & PAINT WORK  
"DOING BUSINESS WITH A GENUINE CONCERN  
FOR QUALITY & CUSTOMER SATISFACTION!"

2700 New Rodgers Road • Bristol, PA 19007  
P.O. Box 1619 • Levittown, PA 19058

24 TOWING & RECOVERY HOUR SERVICES

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FAX (215) 826-9215