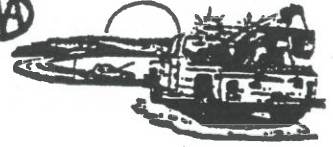


ROB'S AUTOMOTIVE & COLLISION CENTER, INC.



CUSTOMER NAME: Nina Chrzanowski DATE: 11-6-2020

VEHICLE: 2010 Meru Mariner RO# 28915C

Providing quality workmanship and courteous service is an ongoing process at ROB'S AUTOMOTIVE. Your opinions as a valued customer can help us in those continuing efforts.

We would greatly appreciate your cooperation in responding to a few questions to help us better serve you now and in the future.

1. How did you hear about us?

We know Robbie and Rich Russeau

2. Were you satisfied with your finished product?

Yes No

3. Were you treated courteously by ALL ROB'S AUTOMOTIVE personnel? yes

4. Were our employees helpful and interested when handling your requests?

Yes No

5. Do you feel your repairs were completed within a reasonable period of time?

Yes No

6. Would you use us in the future or recommend us to your friends and family?

Yes No (PLEASE ASK ABOUT OUR REFERRAL

PROGRAM) we would recommend this place highly

COMMENTS: we work Chris Russ and he was wonderful.

He kept me informed and went above and beyond for me.

You don't find many people like that. especially in today's world.

***If you answered No to any of the questions listed above, please supply as many details as possible on the reverse side of this paper.

Chris was one in million and I would tell everyone to ask for him.

THANK YOU AGAIN FOR YOUR PATRONAGE.

Thank you Rob's another great job

A COMPLETE SERVICE FACILITY
WITH EXPERIENCED PROFESSIONALS,
OFFERING A WIDE RANGE OF SERVICES
INCLUDING

STATE OF THE ART COLLISION & PAINT WORK
"DOING BUSINESS WITH A GENUINE CONCERN
FOR QUALITY & CUSTOMER SATISFACTION!"

2700 New Rodgers Road • Bristol, PA 19007

P.O. Box 1619 • Levittown, PA 19058

(215) 826-9200

FAX
(215) 826-9215

24 TOWING &
RECOVERY
HOUR SERVICES